



LAMINATE COUNTERTOPS CARE & WARRANTY

DAILY MAINTENANCE/CLEANING: Suede, matte, or high-gloss finish laminates may be cleaned with non-abrasive damp cotton cloth and a mild liquid detergent or household cleaner. Sculptured or dimensional laminates may require special attention to clean the depressed areas. If needed, use a non-scratching bristle brush to remove debris. Rinse with water and a clean non-abrasive cotton cloth. Any residual smears can be removed using a mild glass cleaner and a clean non-abrasive cotton cloth.

Self-cleaning waxes can be used to provide a thin protective film of wax on laminate surfaces. These products are available from your local super market and can be used frequently without the need of stripping when used according to directions.

TEMPERATURE CONTROL: Prolonged exposure to heat may result in separation of the laminate from its core material. Use a trivet or insulated hot pad, etc. beneath hot cookware such as coffee pots, electric skillets, warming plates, etc. Do not place hot pans, curling irons, hot rollers or lighted cigarettes directly on laminated surface. Delamination from dishwasher steaming the edgeband is not covered under the warranty.

STAINS: Wipe spills immediately to prevent stains. Refer to manufacturer's instructions for removing stains. Denatured alcohol or a paste of baking soda and water may work to remove stains. Do not use abrasives or scour your countertops. Do not use acid or alkaline based cleaners, they can etch and permanently discolor laminates.

CHIPS/CUTS: Heavy impact can cause cracks and gouges in the surface. The most common place for this to happen is along the edges by stove and dishwasher. Load/unload with care. DO NOT slice, chop, pound or hammer on any laminate surfaced item. Sliding abrasive ceramic or using cleaning powders, scouring pads, steel wool, etc. and other abrasive items can cause scratching, premature wearing and make your countertops susceptible to staining.

Dark color and high-gloss laminates scratch easily and the scratches show more on these colors/finishes. This is not a defect.

The above information is a compilation from several manufacturers & given as a general guideline. For more detailed information, please refer to the brand manufacturer's website for your specific product.

WARRANTY: Village Floor & Wall, Inc. warrants workmanship for 1 year from the date of installation. Materials are warranted to the same extent and for as long as the manufacturers warrant such. Inspect your job thoroughly immediately following installation, to see if everything is completed as agreed. Warranty items that are covered by your contractor should be reported to them, they in turn will contact us. The following are excluded from the terms of this warranty: loss or damage from normal wear and tear, humidity level changes, negligence or improper maintenance. Loss or damage which the homeowner has not taken timely action to minimize is also excluded.